

The Warranty below applies to the following Walthers brand products

MAKING RAILROAD HISTORY
WALTHERSPROTO
Locomotives, Passenger Cars, Rolling Stock

MAKING RAILROAD HISTORY
WALTHERSMAINLINE
Locomotives

MAKING RAILROAD HISTORY
WALTHERSTRAINLINE
Train Sets

WALTHERS
Controls (#942)

CORNERSTONE
Turntables

This product is warranted against defects in workmanship and materials for a period of one (1) year from the date of original purchase. The guarantee covers demonstrable defects of material or production, excluding parts subject to wear and tear, and damage caused by improper use or alterations by the customer. Wm. K. Walthers, Inc. will repair or replace (at its option) any part which it finds faulty in workmanship or material for a period of one (1) year from the original purchase. This warranty extends only to purchases made through authorized Walthers dealers, to the original purchaser only, and is not transferable.

Please complete the following steps:

1. Fill out the online form at www.waltthers.com/parts-warranty or call Walthers Parts & Warranty at **1-866-833-1468** to advise us of the nature of the problem and obtain your Return Authorization (RA) number. Any package received without an RA number will be billed a \$10.00 Unauthorized Return Fee.
2. All items must be shipped to Walthers, postage fully prepaid. To cover return postage and handling, include a payment of \$25.00 per locomotive or turntable and \$15 per other product. Additional fees may apply for international shipments.
3. A copy of the dated sales receipt for the product must accompany the return.
4. Include your RA number, full name, address and contact information along with detailed information regarding the reason for return.
5. Send completed warranty form, copy of your dated sales receipt, defective item and payment for return postage & handling to:

Wm. K. Walthers, Inc.
Attn: Parts & Warranty Department
5619 West Florist Avenue
Milwaukee WI 53218-1622

Customized locomotives (painted, weathered, etc.) should only have the mechanism returned. The model should be packed securely in the original packaging and placed in a shipping box to avoid additional damage in shipping. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

This warranty does not include the cost of any inconvenience, nor does it cover transportation damage, damage due to dropping, improper maintenance, misuse, abuse, accidental damage, or alterations. Walthers is not responsible for loss or damages during shipping. This warranty does not extend to damage to the finish or casing of the product. Products produced prior to 2006 are not warranted.

If your Limited One-Year Warranty is expired please contact the Parts & Warranty Department to determine if the product is repairable. If deemed repairable, Walthers will issue an RA number. Once received and evaluated, Walthers will quote the return postage and handling costs, as well as any applicable costs for labor, service, freight or taxes.

The Warranty below applies to the following Walthers brand products

MAKING RAILROAD HISTORY
WALTHERSTRAINLINE™

Locomotives, Rolling Stock, Structures, Track

MAKING RAILROAD HISTORY
WALTHERSMAINLINE®

Passenger Cars & Rolling Stock

SCENEMASTER™
SCENERY, FIGURES, VEHICLES AND MORE !

WALTHERSTRACK™



Kits

Wm K. Walthers, Inc. will supply replacement parts, as available, for defects in materials or workmanship in this product for a period of one (1) year from the date of original purchase. This warranty extends only to purchases made through authorized Walthers dealers, to the original purchaser only, and is not transferable.

Please contact our Parts & Warranty Department:

Wm. K. Walthers, Inc.
Attn: Parts & Warranty Department
5619 West Florist Avenue
Milwaukee WI 53218-1622
partswarranty@walters.com
PH: 866-833-1468
Fax: 888-807-2467 Attention: Parts

For Defective Parts:

1. Include your full name, address, daytime phone number and/or e-mail address so we may contact you as needed.
2. Indicate the product number, the reason for the request, as well as descriptions for the parts needed, as shown on the instructions.
3. We reserve the right to request proof of purchase through an authorized Walthers retail establishment and/or the return of defective goods for quality control purposes.
4. All items must be shipped to Walthers, postage fully prepaid.
5. If parts are requested 30 days or more after the original purchase, a \$15.00 fee will be charged to cover return postage and handling. Additional fees may apply for international shipments.