

WALTHERS®

HOW TO ORDER

For fastest service, place your order online at **walthers.com**. You can also call **1-800-4TRAINS (1-800-487-2467)*** at any time — our regular business hours are Monday through Friday, 8:00 AM to 4:30 PM Central Time. After hours, you can leave a message. Phone orders must be charged to a credit card.

***If ordering from outside Canada, Mexico or the USA, please call (414) 527-0770.**

ORDER PAYMENT

For fastest service, order by credit card; we accept Visa, MasterCard, American Express and Discover. We also accept personal checks or money orders. Unless certified, checks over \$200.00 will be cleared before the order ships, which can take up to 10 business days.

Now accepting PayPal for online orders of in-stock merchandise. Do NOT send cash.

www.walthers.com
1-800-4TRAINS (1-800-487-2467)
5601 W Florist Ave, Milwaukee, WI 53218-1622

Back Order Instructions (Credit Card Only)

Your credit card account will **NOT** be charged until your merchandise is available for shipment.

X	Domestic	International
☐ Yes, Backorder and Hold	Hold backorders until value exceeds \$20.00. Shipping & handling charges are 10% of total value (\$3.00 to \$5.50 maximum).	Hold backorders until value reaches \$50.00. Standard international shipping fees apply; plus a \$7.50 handling fee.
☐ Yes, Send as Available	Ship backordered items as available. Shipping & handling charges are 10% of total value (\$3.00 to \$5.50 maximum).	Ship backordered items as available. Standard international shipping fees apply. An additional \$12.50 handling fee is added to orders under \$50.00.
☐ No Backorders	Don't backorder out-of-stock merchandise.	

BILL TO

CUSTOMER NUMBER _____
PROMO/KEYCODE _____
Name _____
Address _____
City, State, Zip _____
County _____
Country (If Outside U.S.A) _____
Daytime Phone (____) _____
Date of Order _____
Email _____

SHIP TO

☐ Same as Billing Address
Name _____
Address _____
City, State, Zip _____
County _____
Country (If Outside U.S.A) _____
Daytime Phone (____) _____

☐ Check this box and list your previous address if you have moved since your last order

WEB FORM

Always give **MANUFACTURER'S NAME** and **NUMBER** when ordering. Please, **ONLY ONE ITEM PER LINE**.

	QTY ORDERED	MANUFACTURER NAME	MANUFACTURER PART NUMBER	DESCRIPTION NOTE: Orders are filled by NUMBER, not description.	UNIT PRICE	TOTAL
1						
2						
3						
4						
5						
6						
7						
8						
9						
10						

Need to return an item?

For a return authorization, please call us at **1-800-487-2467**, e-mail custserv@walthers.com or go to our website to view our return policy at www.walthers.com/returns.

Credit Card Number

Expiration Date

Signature



() VISA () MasterCard
() Discover () American Express

Most standard shipping orders are delivered by the US Postal Service.

DOMESTIC HANDLING CHARGES

\$14.95 for Standard Shipping. Expedited delivery is available – see below.
FREE STANDARD SHIPPING applies to orders with \$299.00 or more of **IN-STOCK** merchandise. Oversized shipment fee still applies to orders that qualify for free standard shipping.

UPGRADED DOMESTIC SHIPPING CHARGES

Check current shipping rates at www.walthers.com/shipping.
Note: Upgraded orders placed after 12:00 PM Central Time may not ship until the next business day.

INTERNATIONAL SHIPPING CHARGES

Check current shipping rates at www.walthers.com/shipping or call **414-527-0770**.

Please note that taxes, customs duties and brokerage fees may apply and will be added once your order reaches its destination. These additional charges are the sole responsibility of the buyer.

Please allow 2-4 weeks for Canadian shipments and 4-6 weeks for shipments outside of Canada.

OVERSIZED SHIPMENT FEE

Any shipments with one or more oversized items will include an added fee of \$12.00 for domestic shipments and \$15.00 for international shipments. Oversized items are indicated as such on our website and are not available for backorder.

Shipping rates subject to change

Merchandise Total	
Handling Charge	
Upgraded Shipping Charge	
Subtotal	
International Shipping	
Oversized Shipment Fee	
AR, AZ, CA, CO, CT, FL, GA, IL, IN, IA, KS, KY, LA, ME, MD, MA, MI, MN, MO, NE, NV, NJ, NM, NY, NC, ND, OH, PA, RI, SC, SD, TN, TX, UT, VT, VA, WA, WV, WI & WY Deliversies Add All Applicable Sales Tax to Subtotal	
TOTAL	